**Citizen AI Chatbot - Model Performance Test**

| **Date** | **26 June 2025** |
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| **Team ID** | LTVIP2025TMID32134 |
| **Project Name** | Citizen AI Chatbot |
| **Maximum Marks** | 15 Marks |

**Model Performance Testing**

| **S.No.** | **Parameter** | **Screenshot / Values** |
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| 1. | **Data Rendered** | 15,000 citizen queries across 5 government services |
| 2. | **Data Preprocessing** | Text normalization, entity recognition, language detection |
| 3. | **Utilization of Filters** | Service-type filters, sentiment filters, priority tagging |
| 4. | **Calculation fields Used** | Response accuracy score, query resolution time, sentiment score |
| 5. | **Dashboard design** | No of Visualizations/Graphs: 8 (including real-time query analytics) |
| 6. | **Story Design** | No of Visualizations/Graphs: 5 (performance trends over time) |